

WHAT TO DO IF YOU HAVE A MEDICAL PROBLEM WHEN THE OFFICE IS CLOSED

Medical problems can come up at all hours of the day and night. If you think you need medical attention when Connecticut River Internists is not open, you have options.

- 1. If you think you have a life threatening medical emergency you should call 911 or go immediately to the nearest emergency room.**
2. If your problem is not life threatening, you can call the office and record a message for the doctor on call. You should be called back within half an hour. If your call is not returned promptly, call again. Many problems can be dealt with over the phone. If not, the doctor can advise you whether you should wait until the office is open, go to an urgent care center, or go to the emergency room.
3. Urgent care centers are offices staffed by doctors, nurse practitioners or physician assistants that are often open evenings and weekends. A list of nearby urgent care centers is provided. Urgent care centers can take care of a wide variety of medical issues including minor injuries and infections. The cost for visiting an urgent care center is usually the same as for an office visit and is covered by most medical insurance.
4. If you cannot resolve your problem by calling the doctor and an urgent care center is not available and you think your problem cannot wait until the office is open, going to the emergency room is your last option.

URGENT CARE CENTERS IN FRANKLIN AND HAMPSHIRE COUNTIES

GREENFIELD

AEIOU, 489 Bernardston Road, Greenfield, MA 01301
Phone: 413-773-1394 Fax: 413-773-1398
Hours: Weekday 8AM to 4PM / Weekends and Holidays Closed

CVS Minute Clinic, 137 Federal Street, Greenfield, MA 01301
Phone: 866-389-2727
Hours: Weekdays 8AM-7PM / Saturday 9AM-5:30PM / Sunday 10AM-5:30PM

AMHERST

AEIOU, 170 University Drive, Suite 102, Amherst, MA 01002
Phone: 413-461-3530 Fax: 413-461-3532
Hours: Weekdays 8AM-8PM / Weekends and Holidays 11AM-5PM

CVS Minute Clinic, 165 University Drive, Amherst, MA 01301
Phone: 866-389-2727
Hours: Weekdays 8AM-7PM / Saturday 9AM-5:30PM / Sunday 10AM-5:30PM

NORTHAMPTON

Baystate Urgent Care, 325 King Street, Northampton, MA, 01062
Phone: 413-387-4100
Hours: Weekdays 10AM-8PM / Weekends 9AM-5PM

CVS Minute Clinic, 366 University Drive, Northampton, MA 01062
Phone: 866-389-2727
Hours: Weekdays 8AM-7PM / Saturday 9AM-5:30PM / Sunday 10AM-5:30PM